

2017 Community Benefit Report

Providence Health & Services - Oregon

Healthier communities, together

Our Providence Mission carries a vibrant history of more than 160 years serving Oregon communities. That same pioneering spirit is alive in the people of Providence today. In the face of rapidly changing health care and in a manner reflecting our Mission and values, we are identifying needs and creating solutions by working with community partners.



Data is based on unaudited financial reporting. Community benefit giving and reporting is based on Oregon Health Authority instructions for 2017.

Community benefit defined

Shortfalls in Medicaid and Medicare: The difference between the cost of care and what is paid for by state and federal government.

Free and low-cost care: Financial assistance for those who are uninsured, underinsured, or otherwise unable to pay for their care.

Community health services: Free services such as patient education, health screenings, and immunizations, as well as grants and donations to support community partners.

Education and research: Subsidies for medical residency programs, education for nursing and other health professions, and medical research.

Subsidized health services: Clinical and social services provided despite a financial loss, because they meet identified needs not met elsewhere.

Community resource desks – addressing social determinants of health

Providence is committed to easing the way for our patients and community members. We do this in a number of ways – through partnerships to increase food security, access to affordable housing and oral health services. We're also looking at our services to identify the most meaningful ways to connect people within the community.

Community resource desks are connecting patients who initially come to our hospitals and clinics for health care, to community programs that help with basic needs. Often a doctor or nurse refers the patient, and sometimes the patients seek out support when they see our desk. Getting access to necessities such as nutritious food, safe shelter, or transportation improves the health of these patients – and often their families.

In 2017, Providence opened our fifth resource desk – located in Seaside – and served more than 2,500 individuals at our five desks across the state. For 2018, we are exploring opportunities to expand across Oregon, and integrating the screening process for basic needs into the electronic health record.

For more about how Providence in Oregon is giving back to the communities we serve, visit:

www.pshealth.org/community-benefit/oregon.